



Phongsavanh Bank is the first private locally-owned bank in Lao PDR. It offers modern and reliable integrated financial transaction services to clients, assured by ISO 9001:2015 accreditation in banking operations.

Phongsavanh Bank was established to develop and enhance the efficiency of local financial institutions, covering all aspects of investment promotion and facilitating direct investment by national and foreign entities.

### **Network & System Engineer**

The successful candidate will provide technical support focusing on networking equipment such as switches, routers, firewalls, wireless equipment, proxy servers which include installation, maintenance, troubleshooting to resolve problems, system upgrading as well as to assist the project team in the design and implementation of the IT infrastructure.

### **Responsibilities:**

1. Work closely with Service Desk and provide on-site technical support.
2. Diagnose and resolve hardware/software/network issues.
3. Test server and network performance to provide statistics and reports.
4. Develop strategies for improvement of network infrastructure and system efficiency.
5. Plan, discuss and make recommendation product/system optimization.
6. Ensure technical support level I and level II.

### **Requirements:**

1. Possess a Degree in Information Technology with minimum 4 years' relevant experience.
2. Strong understanding of routing protocols.
3. Hands on experience in LAN/WAN technologies and internet networking.
4. Good knowledge of layer 2 technology.
5. Customer oriented patient, meticulous and a good team player.